



Informal Organizational Structure

Informal organizational structure includes personal relations, relations and interactions of people in the organization, that are created naturally, informally and unofficially. They take place in an informal way outside the framework of formal organizational structure, respectively, the informal organizational structure crosses it horizontally, vertically and diagonally.

A number of activities and relationships, especially informal communication and knowledge diffusion, goes on through informal, rather than formal organizational structure.

Informal organizational structure is a type of social network and can be analyzed with adequate methods (sociometry, social network analysis).

Related terms and methods:

» Organizing